



COMMUNITY GUIDELINES

This guide aims to promote a respectful and pleasant living environment for all residents.

Floors & Pets

Hallways and Stairwells – Please use the carpets at the building entrances to wipe your feet and help prevent stains in the hallways and stairwells.

Apartment Entrances – We kindly ask that you place a mat or a rubber platform at the entrance of your apartment to protect the floors from salt during the winter, especially if your entrance has laminate flooring.

Dogs and Floors – If you notice that your dog or cat is scratching the floors, please install runners to protect the flooring.

Dogs While Away – Place your dog's crate away from the apartment entrance when you are not home to reduce barking.

Pets Outdoors – Always pick up after your dog and dispose of waste in the garbage bin. Allowing an animal to relieve itself inside the apartment or inside the building hallways and stairwells is strictly prohibited and may lead to eviction.

Designated Pet Area – Please guide your dog to a designated area away from shrubs and plants.

Shared Spaces

Garbage Bags – Check your garbage bags for leaks and please clean up any accidental spills.

Cardboard Boxes – With the increase in deliveries from suppliers such as Amazon, the number of boxes in the waste area has grown significantly. Please flatten your boxes before placing them in the container.

Smoking and Vaping – Smoking and vaping are prohibited indoors. Use only the designated smoking areas outside, away from the building. Please report any smell of cigarette smoke or cannabis in the hallways immediately.

BBQs – For those that have a balcony, only electric BBQs are permitted for fire safety reasons.

Noise – Keep the volume moderate. Use headphones for your music or movies out of respect for your neighbors.

Speakers – Place a carpet or stand under your speakers to help reduce vibration and noise.

Indoor Parking/Storage – It is strictly forbidden to store personal belongings in front of or beside your indoor parking space. This area is considered a common space and may be deemed a fire hazard.

Exception: Bicycles are permitted in front of your vehicle.

If you require additional storage, please contact us to reserve a storage or locker.

Fire Hazard – It is strictly prohibited to store propane tanks inside your storage locker.

Fire Hazard – It is strictly prohibited to store tires inside your unit.

NO HARASSMENT – Report any inappropriate or unsafe behavior without delay.

Communication & Support

Building Stack – For any maintenance issues, please create a ticket in Building Stack so that we can respond promptly.

If you do not have an email address or cannot access Building Stack, please let us know.

*A strong community is built not only with walls and roofs.
but with kindness, respect, and shared responsibility.*